Southend-on-Sea Borough Council

Report of Chief Executive and Town Clerk

То

Audit Committee

On

18 January 2017

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2016-17 Corporate Risk Register

Executive Councillor – Councillor Lamb

A Part 1 Public Agenda Item

1 Purpose of Report

- 1.1 To provide an update for quarter three (December 2016), on the Corporate Risk Register (CRR) for 2016/17.
- 2 Recommendation
- 2.1 That the updated Corporate Risk Register for 2016/17 is noted.
- 2.2 That Audit Committee note the inclusion of a new risk (Risk 12), relating to the implementation of the Children's Service Improvement Plan (replacing the risk relating to the Ofsted inspection rating for Children's Services).
- 3 Background

3.1 Corporate Risk Register 2016/17

- 3.1.1 The Council's Corporate Risk Register sets out the key risks to the successful delivery of the Council's corporate aims and priorities and outlines the key controls and actions to mitigate and reduce risks, or maximise opportunities. The register is a key element of the Council's risk management strategy.
- 3.1.2 The register was refreshed in April to reflect the challenges for 2017/18 and was presented to Audit Committee on 29 June. The register is reported to Corporate Management Team (CMT) quarterly and Audit Committee every six months.
- 3.1.3 The Corporate Risk Register follows a 3 stage process:

1st stage: An 'inherent score' with the risk assessed with no controls, assurance or actions in place.

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3rd stage: The target score which is the risk with the controls, assurances and actions, as if they have been completed

The current score is then adjusted in light of progress against actions. It should be noted that the scoring of a risk is a subjective process following discussion with those closely involved in the issue and assessment by Corporate Management Team.

- 3.1.4 The Corporate Risk Register is attached at Appendix 1, and has been updated following consideration by CMT members.
- 3.1.5 The Deputy Chief Executives and departments are responsible for ensuring service specific risks are managed within their directorates, within service plans and in accordance with the Risk Management Strategy and processes. 'Red' rated service risks with corporate implications can be escalated to CMT. Actions for these risks are updated and managed by risk leads and reviewed at departmental management team meetings.
- 3.1.6 Operational risks, managed within Directorates, are also assessed as part of reviews undertaken by Internal Audit and project risks are monitored by the Corporate Delivery Board where applicable.

4 CRR, Risk 12 – Children's Services Improvement Plan

The corporate risk relating to the preparation undertaken in anticipation of the Ofsted inspection of Children's Services is no longer relevant and has been replaced by a new risk relating to the implementation of the follow up Improvement Plan.

5 Internal Audit Review of risk management

5.1 An Internal Audit review of risk management arrangements earlier in the year found that overall, the arrangements for identifying, recording and monitoring corporate/strategic risks were good and in compliance with the Council's Risk Management Strategy and Toolkit. The level of understanding about how to apply this was also sound. However, the review also found that the appropriate process was not being applied as well or consistently at service level. As a result an associated programme of work has been identified and is being implemented to address the issues identified. The findings of the review are outlined in another report elsewhere on the agenda for this meeting.

6 Corporate Implications

6.1 Contribution to Council's Vision & Corporate Priorities The Corporate Risk Framework underpins the operational effectiveness of the Council's Corporate Governance arrangements and specifically monitors progress of managing key risks associated with the successful delivery of Corporate Aims and Priorities.

6.2 Financial Implications

Any financial implications arising from identifying and managing risk will be considered through the normal financial management processes. Proactively managing risk can result in reduced costs to the Council by reducing exposure to potential loss.

6.3 Legal Implications The Accounts and Audit Regulations 2003 require that:

> The relevant body shall be responsible for ensuring that the financial management of the body is adequate and effective and that the body has a sound system of internal control which facilitates the effective exercise of that body's function and which includes the arrangements for the management of risk.

- 6.4 People Implications Any people and property implications arising from identifying and managing risk will be considered through the Council's normal business management processes.
- 6.5 Property Implications None specific
- 6.6 Consultation Consultation has taken place with key stakeholders.
- 6.7 Equalities Implications Corporate Equalities considerations have been considered in the drafting of the Register and any specific equality related risks have been identified for the Council.
- 6.8 Risk Assessment Failure to implement a robust assurance framework which includes fit for purpose risk management arrangements increases the risk that Council objectives will not be delivered.
- 6.9 Value for Money Effective forecasting and timely management of risk is a key factor in preventing waste, inefficiency and unnecessary or unplanned use of resource.
- 6.10 Community Safety Implications None specific
- 6.11 Environmental Impact None specific.

7 Appendices

Appendix 1 – Corporate Assurance Risk Register 2016/17 – Quarter 3 update

APPENDIX 1

Corporate Assurance Risk Register December 2016



Contents

Section 1	3 Stage Risk Scoring Process Brief description of the 3 stage risk scoring process and clarification of each stage
Section 2	Risk Matrix The matrix used for calculating Risk score.
Section 3	Corporate Assurance Risk Register
	 Inherent, Current and Target scores Controls and Assurances

- Future Actions and comments.

Southend-on-Sea Borough Council's Corporate Assurance and Risk Register is a best practice template for recording and managing risks. The Council also promotes the use of Assurance and Risk Registers for managing risks within service areas which are recorded and managed in service and project plans.

The Risk Register is a management tool where a review and updating process identifies, assesses and manages down the risk to acceptable levels. It provides a framework in which problems that may arise and adversely affect the delivery of the Council's aims and priorities are captured and actions instigated to reduce the likelihood and impact of that particular risk.

Section 1 - Three Stage Risk Scoring Process

Southend-on-Sea Borough Council operates a 3 Stage Risk Scoring process as outlined in the Council's Risk Management Toolkit which is available on the Council intranet site. The information below offers a brief overview of each stage of the Risk process.

Inherent score – the risk scored with no controls, assurances or actions in place.
 Current score – the risk scored with controls, assurances and progressed actions.
 Target score – the risk score with controls and assurances in place and linked actions completed.

As controls and assurances are put in place and actions completed the Risk will be more controlled and, therefore, the current score moves towards the Target Score. The current score from the last reported Corporate Risk Register is shown in brackets.

Section 2 - Risk Matrix

Compliance The council faces serious penalties or	E X A M P L E S tational: Compliance Financial: Service Provision / Cor					E RISK GRID	
The council faces serious penalties or		Service Provision / Continuity.					
prosecution & criticism from institutions such as, Ombudsman, Information commissioner. Customers are treated unfairly & suffer damage by the council.	Over £1m loss More than 20% of total budget individually or cumulatively	Service delivery affected by over 3 months. Statutory / critical service delivery will cease for a period of time without any effective contingency.	Catastrophic	4	8	12	16
The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach.	Between £500k - £1m, 10-20% of total budget individually or cumulatively	Delivery affected between 1 & 3 Months. Loss of a non-critical service for a significant period of time.	Severe	3	6	9	12
The council may commit largely undetectable breaches in legislation and internal procedures that could have other minor effects on reputation, service delivery etc.	Between £50k - £499k, 5 – 10% of total budget individually or cumulatively	Delivery affected by up to 1 month. Minor disruption or inconvenience to service delivery & customers. (Reduced staffing, late opening, temp loss of IT).	Material	2	4	6	8
All other material risks.	Under £50k, less than 5% of total budget individually or cumulatively	Minor disruption	Negligible	1	2	3	4
	<u> </u>	·		Unlikely <10%	Likely 10-40%	Very Likely 40-75%	Almost Certain >75%
	such as, Ombudsman, Information commissioner. Customers are treated unfairly & suffer damage by the council. The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach. The council may commit largely undetectable breaches in legislation and nternal procedures that could have other minor effects on reputation, service delivery etc.	such as, Ombudsman, Information commissioner. Customers are treated unfairly & suffer damage by the council. The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach.of total budget individually or £1m, 10-20% of total budget individually or cumulativelyThe council may commit largely undetectable breaches in legislation and nternal procedures that could have other minor effects on reputation, service delivery etc.Between £50k - £499k, 5 – 10% of total budget individually or cumulativelyAll other material risks.Under £50k, less than 5% of total budget individually or	such as, Ombudsman, Information commissioner. Customers are treated unfairly & suffer damage by the council.of total budget individually or cumulativelyservice delivery will cease for a period of time without any effective contingency.The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach.Between £500k - £1m, 10-20% of total budget individually or cumulativelyDelivery affected between 1 & 3 Months. Loss of a non-critical service for a significant period of time.The council may commit largely undetectable breaches in legislation and nternal procedures that could have other minor effects on reputation, service delivery etc.Between £50k - £499k, 5 – 10% of total budget individually or cumulativelyDelivery affected by up to 1 month. Minor disruption or inconvenience to service delivery & customers. (Reduced staffing, late opening, temp loss of IT).All other material risks.Under £50k, less than 5% of total budget individually orMinor disruption	Infairly & suffer damage by the council.cumulativelyeffective contingency.The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach.Between £500k - t1m, 10-20% of 	Infairly & suffer damage by the council. Cumulatively effective contingency. 2 The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach. Between £500k - total budget individually or cumulatively Delivery affected between 1 & 3 Months. Loss of a non-critical service for a significant period of time. 9 9 3 The council may commit largely undetectable breaches in legislation and nternal procedures that could have other minor effects on reputation, service delivery etc. Delivery affected by up to 1 individually or cumulatively The opening, temp loss of IT). 7 2 All other material risks. Under £50k, less than 5% of total budget individually or cumulatively Minor disruption 9 9 1 Unlikely Under £50k, less than 5% of total budget individually or cumulatively Under £50k, less than 5% of total budget individually or cumulatively Minor disruption 9 9 1 Under £50k, less than 5% of total budget individually or cumulatively Under £50k, less than 5% of total budget individually or cumulatively Minor disruption 9 9 1	Inhain's & suffer damage by the council. Cumulatively effective contingency. Image by the council. The council may face criticism and be ordered to comply with legislation by an external body as a result of a breach. Between £500k - findividually or cumulatively Delivery affected between 1 & 3. Image by the council may face criticism and be findividually or cumulatively Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council may commit largely Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council mode by the council mode by the council mode by the council may commit largely Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council mode by the council mode by the council may commit largely Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council mode by the council mode by the council mode by the council may commit largely Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council mode by the council may commit largely Between £50k - findividually or cumulatively Delivery affected by up to 1 Image by the council mode by the council mod	Inhain's & suffer damage by the council. Cumulatively effective contingency. -

2016-17 Corporate Risk Register

Generated on: 09 January 2017



Risk Title	1. Budget for 2017-20								
Stage 1 - R	isk without controls (Inherent risk)		*		-			-	
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type	Risk cat	tegory			
1617CRR)1	Risk that the scale of predicted funding reductions for 2017-20 budgets will res significant adverse impact on council services>	sult in	bb Tinlin	Strategic Fi	inancial/Re	eputational	Inherent risk score	16	Likelihood
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)		• • •					
ist of cont	trols and associated assurances to e	nsure controls are	working						
1. Control: Budget setting process to identify required savings through: budg member seminars; Cabinet; Scrutiny Committees; Council Assurance: report 2. Control: Management oversight of budget setting process through: reports 3. Control: Senior member and Chief Executive challenge to departments on 4. Control: Director challenge to Heads of Service Assurance: Minutes of De 5. Control: Medium Term Financial Strategy (MTFS), including budget pressu CMT, Cabinet and Council Assurance: Reports and minutes of meetings.				ports to and minutes of meetings. borts to CMT and Administration Assurance: Reports/Minutes on proposed savings Assurance: Reports and minutes of meetings. Departmental Management Team meetings/emails.				9	रु देखे Likelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)							
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress		RAG Status			
1617CRA01)1	Continually monitor and assess government's position on grant to be distributed to Local Authorities and other Government announcements that impact funding	Joe Chesterton	31-Mar-2017	Dec 16 - Director of Finance and Resourd horizon scanning for all relevant governm announcements. Autumn statement anno on 23 November and is currently being analysed for impact on the Medium-term Financial Plan, now waiting on the provis Local Government Settlement which is d be announced in mid-December.	ment iounced n sional	0	Target risk score	4	Likelihood
L617CRA01	Budget Timeline outlining key milestones to be agreed with the Administration and Senior Leadership	Joe Chesterton	30-Sep-2016	Dec 16 -Timeline in place with key deadl	lines.	0			Linointood

	All Member briefing session on local government finance	Joe Chesterton	30-Nov-2016	Dec 16 -Briefing session planning is currently under review, to see whether this is required.	0		
1017CRA01	Continual monitoring, risk assessment and reporting of progress on options to meet the saving targets required to set balanced budgets in 2017/18 to 2019/20		31-Mar-2017	Dec 16 -Relevant meetings have taken place since the Summer, where savings, pressures, capital, fees and charges and HRA proposals have been considered. Budget reports now being drafted for Budget Day 11 January 2017.	Ø		

Risk Title	2. Recruiting and retaining	staff						
Stage 1 - R	Risk without controls (Inherent risk)							
Code	Risk - CAUSE, EVENT, EFFECT	Risl	k Owner	Risk type	Risk category			
1617CRR 02	Risk that failure to retain or recruit sta the required skills and experience will an inability to deliver key projects or so to meet expectations of residents, mer businesses and partners.	result in ervices Joan	ina Ruffle	Strategic	Service Provision	Inherent risk score	12	값 료 Likelihood
Stage 2 - R	Risk with Controls and Assurances (c	urrent risk)						
ist of cont	trols and associated assurances to e	nsure controls are	working					
available via 2. Control: through the Minutes of n 3. Control: Panel 4. Control:	Control: New recruitment provider to identify recruitment hotspots and plan effective recruitment campaigns Assurance: Service Level Agreement, ntract management.							
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)		1				
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
1617CRA02 01	Continue to embed Talent Management Strategy (including apprenticeships, graduate traineeships, graduate sponsorships and career progression)	Joanna Ruffle	31-Mar-2017	Dec 16 -Specific action identified within Management Strategy action plan to pro this work.		_		
1617CRA02)2	Participate in regional Children's Social Care Workforce project	Joanna Ruffle	31-Mar-2017	Dec 16 -Project continuing into 2nd year following approval at East of England Ch Executive Forum on 10 June.		Target	2	5
1617CRA02 03	Participate in regional Planners Workforce project	Dean Hermitage	31-Mar-2017	Dec 16 - Project now scoped. The Counc involved from both HR and operational perspective.	il 🥥	risk score	2	Likelihood
L617CRA02)4	Develop a framework contract to deliver professional/interim resources to supplement the Reed contract	Joanna Ruffle	31-Mar-2017	Dec 16 - Project underway. Project actio reviewed and agreed by Corporate Management Team.	n plan 🥥			
1617CRA02 05	Role of Resourcing Manager agreed and funded to drive talent management initiatives across the organisation	Joanna Ruffle	31-Mar-2018	Dec 16 - Role of Resourcing Manager ha agreed, funded and appointed. The proje plan and talent management initiatives a currently underway and on target.	ect 🔊			

Risk Title	3. Partnership arrangement	s]							
Stage 1 - R	lisk without controls (Inherent risk)		•							
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	Risk	category				
1617CRR 03	Risk that failures in partnership workin result of pressures on partner organisa reduces the ability of the Council to acl objectives and adversely affects servic provision and council finances.	ations hieve its Rot	o Tinlin	Strategic	Rep	outation	Inherent risk score	12	tipe Children Likelihood	
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)								
list of cont	trols and associated assurances to e	nsure controls are v	working							
to engage an 2. Control: 3. Control:	Control: Southend Borough Council active member of South East Enterprise Partnership (SELEP) Board and officers aligned to relevant working groups engage and influence activity and decisions , Assurance: Minutes/Reports Control: Corporate Delivery Board Assurance: Minutes/Reports Control: Success For All Children Group Assurance: Children and Young People Plan/Reports/Minutes Control: Health and Wellbeing Board Assurance: Joint Health and Wellbeing Strategy/Report/Minutes								Likelihood	
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)						-	-	
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progres	S	RAG Status				
1617CRA03 01	Work with Mid and South Essex health and social care partners to develop a multi-year Sustainability and Transformation Plan (STP)	Simon Leftley	31-Mar-2017	Dec 16 - STP has been presented t & Wellbeing Board. A consultation begin in early 2017.		ø				
1617CRA03)2	Work with Government and local partners to develop and deliver a devolution deal which maximises benefits for Southend, building on City Deal and profile of the Thames Gateway	Andrew Lewis	31-Mar-2017	Dec 16 - No further progress in reg devolution due to an elected Mayor to be a requirements under current arrangements.	r continuing	0				
1617CRA03 03	Secure funding to ensure on-going sustainability of the BEST Growth Hub within the LEP umbrella	Andrew Lewis	31-Mar-2017	Dec 16 - Successful bid to the Euro Regional Development Fund, led by Council, has secured a £12.9m pro expand and continue Growth Hub o across the South East over a 3 yea	y the gramme to delivery	ø	Target risk score	4	Likelihood	
1617CRA03 04	Continue to make the case for Growth Fund Investment in Southend by working with the South Essex Growth Partnership and SELEP.	Andrew Lewis	16-Mar-2017	Dec 16 - Three business cases dire to projects in Southend were subm third round of the Local Growth Fu Business Park, Better Queensway a CONNECT (led by London Southend single prioritised list was submitted Government by the LEP with ABP r number 5. Pending announcement funding award post autumn statem	hitted to the nd – Airport and d Airport). A d to anked at of any	ø				

Risk Title	4. Housing Policy							
Stage 1 - R	isk without controls (Inherent risk)							
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type Risk	category			
	Risk that changes to government housi policy (such as selling off high value co properties) and increasing levels of hou need (notably homelessness) results in significant pressure on council budgets	uncil Jsing Simo	on Leftley	Strategic F	nancial	Inherent risk score	12	Likelihood
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)						
ist of cont	rols and associated assurances to e	nsure controls are	working					
2. Control:	Control: Core Strategy and Local Development Plan in place Assurance: Strategy documents Control: Cabinet/Scrutiny Assurance: Reports/Meeting minutes Control: Housing Strategy Assurance: Documents							
Stade 3 - Fi	urther actions to reduce the risk (ta	raet risk)					<u> </u>	Likelihood
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
1617CRR04 01	Review and update Housing Strategy in light of the Thames Gateway South Essex Strategic Market Assessment and housing policy announcements.	Sharon Houlden	31-Mar-2017	Dec 16 - Commencing work with the Housing Finance Institute 'Housing Business Ready' review of the housing investment approach including the regeneration of land in the Council's ownership. Introduction session completed and half day workshop with stakeholders in January 2017.	0	Target	6	
1617CRR04 02	Work in partnership to develop affordable housing	Sharon Houlden	31-Mar-2017	Dec 16 - The Housing Business Ready review output will provide the pathway forward for the development of affordable housing.	 Ø 			토 Likelihood
1617CRR04 03	Work collaboratively to develop a coordinated approach to homelessness prevention	Sharon Houlden	31-Mar-2017	Dec 16 - Being picked up as an element of the Corporate Housing Strategy. Housing Business Ready review outcomes will provide a pathway forward for this work.				

Risk Title	5. Local Infrastructure							
Stage 1 - R	isk without controls (Inherent risk)							
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	Risk category			
1617CRR 05	Risk that failure to maintain access to f rounds of the Regional Growth Fund ar Department for Transport Challenge Fu significantly restrict future infrastructur improvements.	nd Ind will Andre	ew Lewis	Strategic	Financial	Inherent risk score	117	다. 고 Likelihoo
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)		· · ·				
ist of cont	rols and associated assurances to e	nsure controls are v	vorking					
2. Control: 3. Control:	Highway/Footpath Assets Management Monthly progress reported to DMT and s Regular reporting to Capital Delivery Bo Cabinet/Scrutiny Assurance: Reports/N	senior managers Assu ard Assurance: Repo	Irance: Reports			Current risk score	9	Likelihoo
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)						
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
1617CRR05 01	Produce a Transport Asset Management Plan to support the maintenance and improvement of the roads, pavements and street furniture across the Borough	Paul Mathieson	31-Mar-2017	Dec 16 - Regular meetings with project to work streams set up with lead officers to complete actions monitored by the Proje Officer/Asset Manager. TAMP being deve Asset Management Self Assessment bein pursued and about 2/3's complete but un to meet all requirements for Band 3 by December 2016. Target date for Band 3 of June 2017.	ct loped. g Ø	-		
1617CRR05 02	Continue to make the case for Growth Fund Investment in Southend by working with the South Essex Growth Partnership and SELEP.	Paul Mathieson	31-Mar-2017	Dec 16 - Three business cases directly re to projects in Southend were submitted t third round of the Local Growth Fund – A Business Park, Better Queensway and CONNECT (led by London Southend Airpo single prioritised list was submitted to Government by the LEP with ABP ranked number 5. Pending announcement of any funding award post autumn statement	o the irport ort). A 🥝 at	Target risk score	4	Likelihoo
1617CRR05 03	Conduct detailed self-assessment to support Challenge Fund bid	Paul Mathieson	31-Mar-2017	Dec 16 - Underway and part of Transpor Management Plan project. Challenge fun being drawn up for drainage improvemen and cliff slips. Information being supplied elements of Asset Management. Awaiting release of Challenge Fund bid informatio	d bid hts 🛛 🧭 l by			

1617CRR05 04	Complete Whole Government Account return (with Finance Dept)	Paul Mathieson	31-Mar-2017	Dec 16 - Underway and part of Transport Asset Management Plan project. Returns with Finance for review. Finance discussing background data with Audit.	ø			
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Risk Title	6. Alternative service delive	ry models							
Stage 1 - R	tisk without controls (Inherent risk)		-						
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type	Risk	category			
1617CRR 06	Risk that failure to effectively manage (staffing, relationships, contracts) the transition to alternative service delivery models results in the organisation not in its statutory responsibilities to residents/customers		eftley; Andrew Lewis	Strategic	Fir	nancial	Inherent risk score	9	Likelihood
Stage 2 - R	Risk with Controls and Assurances (c	urrent risk)		•			*	•	
List of cont	trols and associated assurances to e	nsure controls are	working						
2. Control: 3. Control: implications 4. Control:	Corporate Delivery Board Assurance: F Changes to service delivery considered Government Consultations register to re to be considered. Assurance: Consulta Regular tracking of new legislation, gove Management Team.	by Scrutiny/Cabinet, ecord forthcoming ch tion register held on	/Council Assuran hanges in Governr hintranet.	ment policy and potential legislation t			Current risk score	9	Likelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)							
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	5	RAG Status			
1617CRA06 01	Explore alternative delivery models for Adult Social Care services	Simon Leftley	31-Mar-2017	Dec 16 - The design of the locality r services has been completed and th moved into the implementation stag streams being overseen by Sharon The Local Authority Trading Compar social care, will be in place, in shado from Jan 17 and will go live from Ap	e work has ge. Work Houlden. ny, for adult ow form,	0	_		
1617CRA06 02	Implement the new model of service delivery for Ground Maintenance Service	Scott Dolling	31-Mar-2017	Dec 16 - New model for service deli implemented 1st April 2016.	very fully	0	Target risk score	4	Impact
1617CRA06 03	Implement the outcome of the Library Review in accordance with the delivery plan contained within the Library Development Strategy 2013 – 2028	Scott Dolling	31-Mar-2017	Dec 16 - Kent Elm's Capital Improve works completed November 2016. V Library works due to start January 2 Leigh Library works to be carried ov	Vestcliff 2017 and	0			Likelihood
1617CRA06 04	Continue to embed the Council's new frontline waste collection, street cleansing and ancillary service contracts	Dipti Patel	31-Mar-2017	Dec 16 - The contract continues to l monitored to ensure that performar complies with the specification.		0			

Risk Title	7. Health and Social Care In	tegration											
Stage 1 - F	Risk without controls (Inherent risk)		-										
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type	Risk	category							
1617CRR 07	Risk that failure to integrate health and care effectively (inc Pioneer, Better Car (BCF) and Care Act) will harm the abilit the health and care system to operate optimal levels, adversely affecting serv provision and council finances.	leer, Better Care Fund harm the ability of em to operate at / affecting service ances.		Strategic Service provision, Financ		vision, Financial	Inherent risk score	12	Likelihood				
Stage 2 - F	Risk with Controls and Assurances (c	urrent risk)						-					
List of con	trols and associated assurances to e	nsure controls are	working										
2. Control: 3. Control:	: Joint Executive Group (JEG). Assurance : Health and Wellbeing Board. Assurance : Locality Transformation Group. Assuran : Corporate Delivery Board. Assurance :	e: Reports/Meeting M nce: Reports/Meeting	linutes. 9 Minutes.				Current risk score	9	Likelihood				
Stage 3 - F	Further actions to reduce the risk (ta	rget risk)					•		•				
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progres	S	RAG Status							
1617CRA07 01	, Ensure that the Health and Wellbeing Strategy is underpinned by relevant performance indicators	Simon Leftley	30-Sep-2016	Dec 16 A robust performance fram place and is routinely reported to H Wellbeing Board. The board contin review priorities and are currently focus of activity for the next 12 mo change in priorities will require a re of performance management fram	Health and ues to reviewing onths. Any ealignment	0							
1617CRA07 02	Work with Southend Clinical Commissioning Group (CCG) and partners to support Integrated Pioneer status	Simon Leftley	31-Mar-2017	Dec 16 - Integrated Commissioning now well established between CCG Work programme to support the Pi completely aligned with BCF work re Locality Transformation and the adult social care.	and SBC. ioneer is now programme	0	Target risk score				Target risk score	4	tikelihood
1617CRA07 03	, Better Care Fund (BCF)	Simon Leftley	31-Mar-2017	Dec 16 - BCF for 16/17 continues the strategic objectives that are drintegration of health and social car guidance for 17/18 is due to be pu Jan 2017 which will further suppor direction to integrate health and so services. The publication of the guidenable Southend to plan our activit thus further mitigating this risk.	iving the re. Planning blished early t the pocial care idance will	ø							

Risk Title	8. Contract Management								
Stage 1 - R	isk without controls (Inherent risk)		-						
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	Risk c	ategory			
1617CRR 08	Risk that failure to embed effective cor management, combined with contract inflation, across the authority will resul loss of value for money, saving opport and/or quality of service provision.	price t in a Simo	n Leftley	Strategic	Fin	ancial	Inherent risk score	9	Likelihood
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)		· · · · · · · · · · · · · · · · · · ·					-
ist of cont.	rols and associated assurances to e	nsure controls are v	vorking						
2. Control: 3. Control:	Contract price inflation clauses (linked t Capital Projects Board Assurance: Rep Corporate Delivery Board Assurance: F Contract management arrangements As	orts/Meeting Minutes Reports/Meeting Minut	es	5 / /	ract docur	nentation	Current risk score	6	Likelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)					1		Lindinford
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress		RAG Status			
1617CRR08)1	Governance and Monitoring of highway contracts to ensure proper management including new processes and workflows to support the management of these contract	Paul Mathieson	31-Mar-2017	Dec 16 - Governance structure, includi project board, in place. Regular meetir the contractors to monitor performance processes and workflows still being dev e.g. Symology and in conjunction with Management Plan.	ngs with e. New veloped	0			
1617CRR08 02	Employ where appropriate professional cost advice on all major projects and update and refresh cost plans on regular basis.	Andrew Lewis	31-Mar-2017	Dec 16 - Utilising in house expertise ar conducting early contractor involvemen off framework for cost consultation adv being utilised where required. Project variations reported to Corporate Delive Board.	nt. Call- vice	Ø	Target risk score	4	Likelihood
1617CRR08 03	Deliver a programme of contract management training and support across the organisation.	Mark Atkins	31-Mar-2017	Dec 16 - 14 staff members have attend first training session on 6th December. sessions are being scheduled for early Year with the next tranche of Contract Managers. Feedback session well received, very p and hands on.	. Further New	٢			

Risk Title	9. Secondary education and	school places							
Stage 1 - R	isk without controls (Inherent risk)		•						
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type	Risk	category			
1617CRR 09	Risk that failure to provide the required number of school places and to narrow gap in results at secondary schools will an undesirable level of young people N significant reputational damage for the Council.	the lead to EET and Sim	on Leftley	Strategic	Rep	utational	Inherent risk score	9	Likelihood
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)		•	•				•
ist of cont	rols and associated assurances to e	nsure controls are	working						
2. Control: 3. Control: 4. Control:	Improving Learning Together Strategy i Partnership with South Essex Teaching Pupil Premium Strategy Group Assuran School Support Improvement Board As Success for All Children Group Assuran	School Alliance (SET ice: Reports/Minutes surance: Reports/M	SA) established A inutes.		rt/Minutes.		Current risk score	6	tikelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)					•		•
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progres	SS	RAG Status			
1617CRA09)1	Further develop the School Led School Improvement System (school-to- school support).	Brin Martin	16-Jul-2017	Dec 16 - the service level agreeme SETSA is now in place and running plan and KPIs are monitored at a r meeting with SETSA. Further comr this contract is due to start early in year.	g. The action monthly missioning in	0	-		
1617CRA09 02	Provide support to secondary schools causing concern (including working with Regional Commissioner).	Brin Martin	31-Jul-2017	Dec 16 - Direct work with Futures ahead of their proposed conversion an academy. Indirect support and the other two secondary school op through our work on the Education the Regional Schools Commissione	n to become dialogue to berates n Board with	0	Target risk score	4	
1617CRA09 03	Develop a secondary school places strategy to cater for the increasing pupil numbers.	Brin Martin	31-Mar-2017	Dec 16 - Following the meeting of led school places working party, of being worked up that will allow us sufficient school places by 2020 to current need.	ptions are to develop	0			Likelihood
1617CRA09 04	Establish a strategic Education Board to co-ordinate and monitor performance and policy.	Brin Martin	31-Mar-2017	Dec 16 - Education Board is now e and functioning. Associated sub gr place for some areas. The Board h undertaken an external audit, and	oups are in as recently	0			

				positive feedback.			
1617CRA09 05	Develop an Education and Skills Strategy	Brin Martin	21 Mar 2017	Dec 16 - The establishment of the virtual skills academy has taken place with colleagues in place and external partners. This group will continue to promote opportunities for Southend students to progress in their chosen career options.	٢		

Risk Title	10. Surface water flooding								
Stage 1 - R	lisk without controls (Inherent risk)								
Code	Risk - CAUSE, EVENT, EFFECT	Risk	(Owner	Risk type	Risk category				
1617CRR 10	Risk that surface water flooding, due to overwhelmed drainage infrastructure, result in damage to property and infrastructure as well as significant dis	will Andr	rew Lewis	Strategic R	Reputational, Financ	cial	Inherent risk score	12	전 요 Likelihood
Stage 2 - R	lisk with Controls and Assurances (urrent risk)		· · ·					
List of cont	trols and associated assurances to e	nsure controls are	working						
2. Control: 3. Control: 4. Control:	Control: Flooding Reports considered by Cabinet Assurance: Reports/Meeting minutes. Control: Gully cleaning programme in place Assurance: Programme documents. Control: Regular monitoring of Met Office weather alerts Assurance: Alerts/Reports Control: Cabinet/Scrutiny Assurance: Reports/Meeting minutes Control: Cabinet/Scrutiny Assurance: Reports/Meeting minutes Control: Cabinet/Scrutiny Assurance: Reports/Meeting minutes								
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Sta	atus			
1617CRA10 01	Ensure compliance with the requirements of the Floods and water Management Act 2010 with regard to Sustainable Drainage Systems (SuDS).	Richard Atkins	31-Mar-2017	Dec 16 - Survey results recently receive to be forwarded to AECOM to inform the modelling. Work for Chalkwell to be ord	eir 🛛 🧭		Target		
1617CRA10 02	Jointly investigate with Anglia Water Services, possible improvements to drainage system.	Richard Atkins	31-Mar-2017	Dec 16 - Marine Parade services survey recently received which will permit consideration of possible flood mitigatio proceed. Model being used to assess th impacts of SuDS on flooding. SuDS sch being developed for the Queensway pro €560k funding received from Interreg S project to develop innovative SuDS solu	eme oject.	Targe risk sco	risk score	6	고 Likelihood

Risk Title	11. Seafront cliff movement							
Stage 1 - R	isk without controls (Inherent risk)		-					
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	isk category			
1617CRR 11	Risk that a seafront cliff movement will in damage to property, transport disloc and significant financial and reputation damage to the Council.	ation	ew Lewis	Strategic Repu	tational, Financial	Inherent risk score	12	Likelihood
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)		<u>.</u>				-
1. Control: 2. Control: 3. Control:	rols and associated assurances to en Corporate Deliver Board Assurance: Re Regular reporting to DMT Assurance: R Cabinet/Scrutiny Assurance: Reports/N	eports/Minutes Reports/Minutes Reeting minutes				Current risk score	9	Likelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)	1	1				
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
1617CRR11 01	517CRR11 Development of a Cliff Slip Strategy Richard Atkins 31-Mar-2017							Impact
1617CRR11 02	Completion of stabilisation work at Clifton Drive	Richard Atkins	31-Mar-2017	Dec 16 - Scheme complete including the installation of cascade stairway, which was originally omitted due to a casting error by Contractor. Planting by Parks to proceed.	the 🥝			Likelihood

Risk Title	12. Ofsted joint inspection							
Stage 1 - R	Risk without controls (Inherent risk)							
Code	Risk - CAUSE, EVENT, EFFECT	Ris	k Owner	Risk type R	sk category			
1617CRR 12	Risk that the actions and expected out from the Children's Services Improvem Plan are not achieved within expected timescales, resulting in a failure to ach rating of 'Good' in future Ofsted inspec	ient Sim ieve a	on Leftley	Strategic	Reputational	Inherent risk score	I Y	Likelihoo
Stage 2 - R	Risk with Controls and Assurances (c	urrent risk)						
ist of cont	trols and associated assurances to e	nsure controls are	working					
2. Control: Improvemer 3. Control: 4. Control: 5. Control: 6. Control: 7. Control: Board.	nt Board meetings. Children's Service Improvement Board Children's Departmental Management T People Extended DMT Assurance: Rep Local Safeguarding Children's Board (LS	bi-monthly meetings eam. Assurance: M orts to/notes from m GCB) to complement t, advice and suppor	Assurance: Rep onthly Performan eetings. the children's ser		/minutes.	Current risk score	9	Likelihoo
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
	Establish a Children's Services							
	Improvement Plan Scrutiny Panel to provide further oversight of progress in implementation of the Improvement Plan	John O'Loughlin	31-Mar-2017	Dec 16 - Scrutiny Sub-committee members established. First meeting to be held on 19 January. The Panel will meet on alternate months to the Children's Services Improvement Board. Terms of Reference ar work-plan to be agreed at first meeting.	0	_		
1617CRR12 04 1617CRR12 05	provide further oversight of progress in implementation of the	John O'Loughlin John O'Loughlin	31-Mar-2017 31-Mar-2017	established. First meeting to be held on 19 January. The Panel will meet on alternate months to the Children's Services Improvement Board. Terms of Reference ar	d Solution	Target risk score	6	Likelihoo

1617CRR12 07	Implement and embed the Early Help Phase 2 programme, which, working in partnership with other care professionals will aim to improve the first contact service for vulnerable children.	John O'Loughlin	31-Mar-2017	Dec 16 - Early stages of programme. Progress focussed on ensuring positive engagement with/from care partners.	۵		
1617CRR12 08	Embed the new Edge of Care Team, to support those children at risk of entering, or re-entering, the care system (particularly older children at risk from the breakdown of foster care placements.	John O'Loughlin	31-Mar-2017	Dec 16 - New team has started with effect from November. Recruitment currently taking place, with some posts filled.	ø		
	Develop and monitor a new Children's Service, Service Plan, to complement the Children's Service Improvement Plan.	John O'Loughlin	31-Mar-2017	Dec 16 - Children's Services Service Plan for 2017/18 currently being developed.	0		
1617CRR12 10	Undertake a full budget and performance review of Children's Services to assess levels of resourcing against the demand for services.	Simon Leftley	31-Mar-2017	Dec 16 - Scope of review has been agreed. Review due to begin shortly with a timescale of 12 weeks	0		

Risk Title	13. Waste Management							
Stage 1 - F	Risk without controls (Inherent risk)		-					
Code	Risk - CAUSE, EVENT, EFFECT	Risk	« Owner	Risk type R	sk category			
1617CRR 13	Risk that failure to effectively manage v contractual arrangements results in add financial liability for the Council and loss service quality.	litional Andr	ew Lewis	Strategic Reput	ational, Financial	Inherent risk score	12	다. 다. Likelihood
Stage 2 - F	Risk with Controls and Assurances (cu	urrent risk)		· · · ·				•
List of con	trols and associated assurances to en	sure controls are	working					
 Control: Regular contract management meetings with suppliers Assurance: Meeting Minutes/Reports Control: Data set monitored by DMT and senior managers Assurance: Reports/Minutes Control: Cabinet/Scrutiny Assurance: Reports/Meeting minutes 								Likelihood
Stage 3 - F	Further actions to reduce the risk (tar	get risk)					-	
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress	RAG Status			
1617CRR13 01	Ensure contractors are performing to service outputs and that performance management is monitored to achieve service standards as specified within relevant contracts	Dipti Patel	31-Mar-2017	Dec 16 - The contract continues to be active monitored to ensure that performance complies with the specification.	y 🥥	Target	6	te C
1617CRR13 02	New Mechanical Biological Treatment Waste Facility to become fully operational (currently in commissioning).	Dipti Patel	31-Mar-2017	Dec 16 - The MBT facility is currently within commissioning phase. All Southend Borough Council's household waste being taken into MBT. Several contractor performance issues identified are causing concern. This is being tracked through the Essex and Southend Officer/Member Board meetings.		risk score		한 로 Likelihood

Risk Title	14. Health Lifestyles								
Stage 1 - R	isk without controls (Inherent risk)		-						
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	Risk	category			
1617CRR 14	Risk that continued pressure on the he system including Public Health funding in a failure to adequately address lifest behaviours and reduce health inequalit	results Andrea	a Atherton	Strategic	Financial, So	ervice Provision	Inherent risk score	9	Likelihoo
Stage 2 - R	isk with Controls and Assurances (c	urrent risk)							
List of cont	rols and associated assurances to e	nsure controls are v	vorking						
2. Control: 3. Control: 4. Control:	Joint Executive Group (JEG). Assuranc Health and Wellbeing Board. Assuranc Monthly data set monitored by DMT and Cabinet/Scrutiny Assurance: Reports/I	e: Reports/Meeting M d senior managers: As Meeting minutes	nutes.	rt/Minutes			Current risk score	6	
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)							
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progres	S	RAG Status			
1617CRR14 01	Implement the Southend physical activity strategy	Margaret Gray	31-Mar-2017	Dec 16 -Southend Physical Activity agreed by Cabinet, 28th June, follo consideration by People and Place S Committees and Health and Wellbe multi-agency, physical strategy imp group has been established and is i meeting to oversee delivery of the	wing Scrutiny ing Board. A plementation now	0			
1617CRR14 02	Develop a social marketing programme to raise awareness of main lifestyle risk factors contributing to poor health	Andrea Atherton	31-Mar-2017	Dec 16 - 'One-You' campaign launc and 'One-You' strategy developed. Officer Group established and imple continues, with all social marketing based on 'One You' material.	Internal ementation	0	Target risk score	4	Umbact
1617CRR14 03	Mobilise the Southend Healthy Lifestyle Service	Margaret Gray	31-Mar-2017	Dec 16 - Service launched at begin June. Service incorporates advice a prevention initiatives. An action pla and work has been undertaken with Care providers to publicise the serv maximise referrals.	nd in is in place n Primary	0			Likelihoo
1617CRR14 04	Continue to deliver Southend Public Health Responsibility Deal for local employers	James Williams	31-Mar-2017	Dec 16 - Performance currently stronumber of businesses signing up. E is taking place with a wide range of (including schools) and businesses Southend.	ngagement f employers	ø			

Risk Title	15. Major Developments								
Stage 1 - R	tisk without controls (Inherent risk)								
Code	Risk - CAUSE, EVENT, EFFECT	Risk	Owner	Risk type	Risk c	ategory			
1617CRR 15	Risk that failure to progress major infrastructure developments (e.g. Seav Airport Business Park and Queensway) result in significant financial and reputa damage to the Council.	will Simon Lei	tley; Andrew ewis	Strategic	Reputatior	nal, Financial	Inherent risk score	12	다. 고 Likelihood
Stage 2 - R	lisk with Controls and Assurances (c	urrent risk)							
list of cont	trols and associated assurances to e	nsure controls are v	vorking						
2. Control: 3. Control:	Corporate Deliver Board. Assurance: R Capital Projects Board Assurance: Rep Project Boards Assurance: Reports/Me Cabinet/Scrutiny Assurance: Reports/I	orts/Meeting Minutes eting Minutes					Current risk score	9	Likelihood
Stage 3 - F	urther actions to reduce the risk (ta	rget risk)							-
Code	Actions to further mitigate risk / maximise opportunities	Action Owner	Due date	Comments / update on progress		RAG Status			
1617CRR15 01	Queensway Area Regeneration Project, 16/17 actions: • Progress the finance option & housing plans for the Queensway area regeneration project • Consultation & communication with existing Queensway residents to inform specifications for the redevelopment.	Simon Leftley; Andrew Lewis	31-Mar-2017	Dec 16 - A report to Cabinet was agree Sept 2016 allowing progression to be r series of presentations have been give Members and residents and the plans h been received positively.	made. A In to	٢			
1617CRR15 02	Airport Business Park 2016/17 actions: • To commence Phase 1 infrastructure works • To agree Westcliff Rugby Club relocation strategy and commence work • To submit a planning application for the Innovation centre	Andrew Lewis	31-Mar-2017	Dec 16 - Phase 1 infrastructure comme December 2016 and Pitches Contracts underway 1-2 months behind target programme. Expenditure of the £3.2m end of March 2017 remains at risk. The reduced now that works have commen expected expenditure by the end of Ma 2017 is approx. £3.5m subject to weat performance of Contractors; Westcliff F Club relocation terms are agreed and li signed, no longer a risk to progress. In Centre and Phase 2 Funding via SELEP approval awaited.	by the e risk is need. The arch ther and Rugby icence is nnovation	0	Target risk score	6	Likelihood
1617CRR15 03	Seaway Car Park 2016/17 actions: • To support Turnstone to submit a	Joe Chesterton	31-Mar-2017	Dec 16 - Continuing to support Turnsto planning application and tenant negotia		0			

	planning application • To meet the Coach Park Relocation Condition •To support Turnstone in securing prime tenants			Work is currently underway on the options for Coach Park Relocation condition.			
04	Generally to ensure that all major infrastructure projects do not have adverse impacts on Southend e.g. on the highways network	Andrew Lewis	31-Mar-2017	Dec 16 - Continued proactive approach to managing projects to ensure appropriate phasing. Council managing the Growth Fund projects to ensure that any disruption is kept to an absolute minimum.	٢		